

Newsletter

Autumn/Winter 2016

Welcome to our winter newsletter where we have lots of information about your SunSwop membership, as well as exciting new additions and enhancements taking place at Southern Sun resorts.



Beacon Island Resort Outdoor Pool Upgrade

The resort recently completed the upgrading of the outdoor pool area. The project included the construction of a new heated kiddies' pool while the existing pool is now also heated. Paved pathways have been added as well as an area of astro-turf where the pool loungers will be placed. A wooden deck and additional seating on the lawn area have also been incorporated. All arrangements have been made, so you can relax and unwind.



Cabana Beach Resort Entrance Upgrade

Major construction is taking place to widen the driveway and relocate the entrance to the property to the north side of the driveway which was the exit. The construction is expected to be completed by 22nd June and is in line with the upgrade of Lagoon Drive and neighbouring properties of The Pearls and Ocean's Umhlanga projects.

Pine Lake Resort Road Upgrade

Pine Lake has finally received permission to resurface the road leading to the resort. One kilometre of road will be resurfaced, from the R40, to just past the entrance to the resort. This road upgrade is a joint community venture and commenced on the 29th March 2016; the project is estimated to be completed in a few months' time, weather permitting. In light of this construction, we wish to forewarn all timeshare owners and guests that the access road from the direction of White River to Pine Lake Resort may experience delays, as the working crew will re-direct you to an alternative side road. Another option is to use the alternative route below:



As you approach White River on the R40, at the first set of traffic lights (spur on your right), travel straight on Dr Chief Khumalo Street. At the second set of traffic lights, turn left on the slipway on to Danie Joubert Street. Travel straight over two sets of traffic lights and continue to the four-way stop. Travel straight over the four-way stop and continue for 4 km then turn right onto Pine Lake Drive (Sheffield Estate on the right corner). Continue for 2 km on the gravel road – turn left at the Pine Lake Resort sign (onto paving). Continue to the security boom gate and keep right until you arrive at the resort.

Umhlanga Sands Entertainment Upgrade

The Sands is about to embark on a new project, whose aim is to enhance the “Kid is King” experience. Our new kids facility will be an exciting venue with vibrant colours while the kid-friendly play areas are being designed to keep kids of all ages entertained. In addition to the kids play area, we will be introducing a “Water Play Park” that will include slides and a plunge pool, giving our kids endless days of fun.



Expiring Points

If you deposited your 2014 week and have not yet made an exchange against it, you run the risk of your points expiring at the end of this year. Contact our call centre on the numbers below, so we can assist you with an exchange to avoid disappointment.

South Africa	021 300 7740 or 021 300 7741
Australian residents	001 1800 4683 7825
USA / Canadian residents	800 723 9904
All others	+44 (0)844 701 7156

Should you not be able to use your points before they are due to expire, consider upgrading your membership to SunSwop Choices, one of the benefits of which is that you will receive an additional year on the lifespan of your points. Another unique benefit of SunSwop Choices is that you are able to use your timeshare week to exchange into Tsogo Sun hotels in South Africa. Contact us at one of the above-mentioned telephone numbers.



Share your holiday pictures with us on our SunSwop Facebook page... and don't forget to tag the resort's Facebook page in your post!

**Increase Your
Trading Power by
Depositing Weeks
Owned at
Other Resorts**

You can accumulate your points and increase your trading power with SunSwop if you deposit a week at a resort which is not managed by Southern Sun. Simply contact our call centre and our agents will assist you to check which resorts we are able to accept.

Exchange Now!

For exchanges into over 50 of South Africa's leading holiday resorts or a choice of approximately 3,000 additional resorts worldwide, SunSwop is your one-stop global travel partner! Make the most of your SunSwop membership, with the lowest exchange fees available to you:

- South Africa Club R414 per week
- South Africa Domestic R699 per week
- Worldwide from R1,460 per week

Did you know? If your exchange is with Interval International®, you can retrade your confirmed international exchange up to three times for a low, one-time fee with E-Plus. Call us today to find out how! Terms and Conditions apply.